

## **Press release**

### **DKV automates benefits processes in care insurance with in|sure Health Claims**

**Dortmund, June 6th, 2018 – DKV, the health insurer of the ERGO Group, has decided to introduce in|sure Health Claims. DKV will optimize its billing processes in the field of care insurance using adesso insurance solutions' benefits management system.**

By using in|sure Health Claims, DKV will be able to comprehensively and digitally support the extremely complex processes involved in billing care services in the future. In addition, adesso insurance solutions' software solution will enable automatic processing of the benefit types for integrated, statutory and mandatory nursing care rates for private health insurance companies. DKV aims to optimize their billing processes and achieve significant automated processing rates using the benefits management system.

The introductory project has already begun. DKV is integrating in|sure Health Claims into their existing IT landscape together with advisors from adesso insurance solutions. During this process, the software will be connected to DKV's systems, among others, to digitally record incoming invoices and be integrated into their workflow, payment, and printing systems. In addition, there is an online link to MEDICPROOF, the medical service for private health insurance companies.

“In a very rigorous selection process, we have opted for in|sure Health Claims, because the solution has won us over from both a professional and technical standpoint”, said Dr. Clemens Muth, CEO of DKV. “The software covers all our billing processes, and since it is consistently tailored to automation from an architectural standpoint, it goes well with the ERGO Group's IT strategy.”

“The arrangement with DKV, one of the largest private health insurers in Germany, is further proof of the extensive solution expertise of our platform and our team”, says Oliver von Ameln, Managing Director of adesso insurance solutions. “We are honored by DKV's trust in us and look forward to a long and successful collaboration.”

#### **DKV**

For 90 years, the DKV has been an industry pioneer with customized and innovative products. The health specialist offers comprehensive public and private health and nursing care insurance, health services, and arranges for high-quality medical care. In 2017, the company achieved 4.85 billion euros in revenue from premiums.

The DKV is ERGO's health insurance specialist and is therefore part of Munich De, one of the world's leading reinsurers and risk carriers. More information is available at [www.dkv.com](http://www.dkv.com)

#### **Disclaimer**

This press information contains future-oriented statements that are based on current assumptions and forecasts from the corporate leadership at DKV Deutsche Krankenversicherung. Known and unknown risks, uncertainties and other factors can cause actual developments - including the results, financial situation and business of our company - to significantly differ from the future-oriented statements made herein. The company shall accept no responsibility for updating these future-oriented statements or adapting them to future events or developments.

#### **adesso insurance solutions GmbH**

The software company adesso insurance solutions, a wholly-owned subsidiary of the listed adesso AG, develops and implements standard software for the German-speaking insurance market. On the in|sure platform the Dortmund-based company bundles release-capable standard software products and also offers software and service solutions for taking over technical business processes on behalf of customers. All in|sure products cover the core processes of an insurance company. They can be used as an entire application landscape or as individual components that can be flexibly combined with each other. The in|sure product family includes Partner administration, portfolio management as well as benefit and claims processing for all lines of business, product modeling, payment transactions and IT solutions for the commission and collection/disbursement process. In addition, adesso insurance solutions provides a system for software-supported data migration and an AI solution for converting analogue to digital data. [www.adesso-insure.de](http://www.adesso-insure.de)

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