

Press release

Efficient benefit management: The Versicherungskammer Group continues to put its trust in adesso insurance solutions

- Group plans to implement in|sure Health Claims into existing systems
- Increased automation in the management of benefits

Dortmund, November 28, 2023 The health and travel insurers of the Versicherungskammer (VKB) Group (Bayerische Beamtenkrankenkasse and Union Krankenversicherung) are continuing to modernize their systems with software from adesso insurance solutions.

After opting for the in|sure Health Policy management system in February 2023, Germany's largest public insurer then decided to implement the in|sure Health Claims benefit management system from the Dortmund software specialists for both its health and long-term care insurance. During the four-year project, adesso insurance solutions will work closely with the VKB Group to help incorporate and customize the new software, and will also take over the maintenance of the system.

"We're constantly looking for new ways to modernize, with the goal of achieving an optimal level of standardization and automation in our central sales and customer management systems," explains Isabella Martorell Naßl, Chairwoman of the Board of Management of the health and travel insurers of the Versicherungskammer Group. "Thanks to adesso's solutions in the area of benefits, we'll be able to offer our customers an even more efficient and user-friendly experience in the future."

"We're thrilled to be able to demonstrate that our software increases the level of automation in claims processes as well, thereby paving the way to greater efficiency," asserts Dr. Dirk Platz, Managing Director at adesso insurance

solutions. "What's more, the fact that VKB is now introducing in|sure Health Claims is proof of our successful partnership with the Group."

Images:

[Isabella Martorell Naßl, Chairwoman of the Board of Management of the health and travel insurers of the Versicherungskammer Group](#)

Image source: Versicherungskammer Group

[Dr. Dirk Platz, Managing Director, adesso insurance solutions](#)

Image source: adesso insurance solutions

Versicherungskammer Group

The Versicherungskammer Group is the largest public insurer in Germany, and the seventh-largest primary insurance provider in Germany. In 2022, it generated just under 9 billion euros (preliminary figure) in revenue. The group has companies in Bavaria, Palatinate, Saarland, Berlin, and Brandenburg. It provides health insurance for the Sparkassen-Finanzgruppe, and operates throughout all of Germany, along with other public insurers. The Versicherungskammer Group places the utmost importance on its social commitments. Its sustainability-oriented strategy of promoting volunteer organizations and initiatives, which in particular are active in the field of prevention & security, has been reinforced for several years by its foundations, the Versicherungskammer-Stiftung and the Versicherungskammer-Kulturstiftung. The Versicherungskammer Group was recently named a family-friendly company by "berufundfamilie" for the third time. It has around 7,000 employees, including 290 trainees.

adesso insurance solutions GmbH

The software company adesso insurance solutions, a wholly-owned subsidiary of the listed company adesso SE, develops and implements standard software for the international insurance market. On its in|sure platform, the Dortmund-based company bundles release-ready standard software products, and also offers software and service solutions that are designed to manage its customers' technical business processes. All in|sure products cover an insurance company's core processes. in|sure products can be used as an entire in|sure Ecosphere application landscape or as individual, customizable components that can be combined with one another. in|sure Ecosphere includes systems for all lines of insurance. These include solutions for portfolio management, benefit and claims processing, partner management, and the commission and collection/disbursement process. The in|sure Ecosphere also features end-to-end process control and a central workplace for processing claims. adesso insurance solutions also offers a system for software-assisted data migration and self-learning AI for seamless background processing. For more information, visit: <https://www.adesso-insure.ch/en-ch/>

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